

Sears Canada

Price Matching Policy

Price Protection Plus

What is Price Protection Plus?

With any purchase of Appliances, Sewing Machines, Vacuum Cleaners, Home Furnishings, Mattresses and Electronics* that is made with your Sears Financial Credit Card, we will match a Canadian retailer's advertised price and beat the difference by 10% for 90 days. Purchases made with any other tender are covered for 30 days.

How does Price Protection Plus work?

Option 1: Come in.

- Bring in a copy of a Canadian retailer's advertisement with an identical item advertised for less to one of our sales associates in store. Once they verify the details, we'll match their price, then beat the difference by 10%.
- If you have already purchased the item at Sears, bring in a copy of a Canadian retailer's advertisement with an identical item advertised for less and your original Sears receipt to one of our sales associates in store. Once they verify the details, we'll refund the difference plus give you an extra 10% of the difference.

Option 2: Call in.

- Call 1-800-26SEARS with the url and page of a Canadian retailer's website where the exact same item is found. Once the Customer Support associate verifies the details, we'll match their price and beat the difference by 10%.

LEGAL DISCLAIMER:

*Price Protection Plus on Electronics is valid up to 30 days only on all tender types. For Appliances including sewing machines and vacuum cleaners, and Home Furnishings including furniture (e.g. bedroom, living room, kitchen, dining, home office, ready to assemble), upholstery, recliners, and rugs. The Price Protection Plus must be used on identical product (same manufacturer's product code, model, SKU number). The item must be in stock and available at the advertised price.

For Mattresses the Price Protection Plus can be used on comparable national brand and SEARS-O-PEDIC sleep sets. The item must be in stock and available at the advertised price. Price Protection Plus only applies to current and new merchandise (refurbished merchandise is not applicable).

If a competitor is advertising a percentage discount (e.g. 10% off appliances) Sears will match the dollars, not the percentage.

Price Protection Plus applies to the purchase price of the merchandise only, and does not apply to add-on related services such as delivery, installation, maintenance agreements, special credit or financing terms.

Price Protection Plus can be used in conjunction with a legitimate written quote from a Canadian competitor (e.g.: product quote sheet or actual sales receipt).

For C.O.D. orders (where accepted), cash will be refunded or a cheque will be mailed to your home address; for account purchases the refund will be handled by a credit to the account used (credit may appear on the next statement that follows the statement showing the item purchase).

Price Protection Plus can not be combined with any other promotional offer.

Price Protection Plus does not apply to clearance products, advertising errors, factory closeouts, store opening specials, time specials or limited quantity offers (e.g. Boxing Day, Black Friday), builder rebates, auction website prices, licensed departments, club retailers, co-op or wholesale purchases, United States or Internet-only retailers, bundle promotional offers, and credit/financing terms.

This program may be amended or discontinued at any time without notice.

For more information, contact the Sears call centre at 1-800-26-SEARS.

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Source: <http://www.sears.ca/content/customer-service/pricing/price-match-plus>